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To our valued Patient family--

We are happy to get back to doing what we love to do, seeing our wonderful patients and dentistry. Our office has been adjusting to our new “normal” and we have made changes to help protect our patients and staff. We remain dedicated to providing a safe place to receive the best dental care. The staff and doctors are following ALL the infection control recommendations made by the American Dental Association (ADA), U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA).

New Office Policies:

1. If a patient or anyone in your household is sick or currently experiencing symptoms like fever, breathing issues, dry cough, and/or unable to taste or smell, please call us and we will happily reschedule your appointment to a later date. An “Every Visit COVID Questionnaire” will be given at your child’s dental appointment.
2. We encourage parents to allow children who are comfortable in the dental environment to come back for treatment on their own; to ensure social distancing in our office, we suggest waiting in your vehicle until your child’s appointment is complete. However, if you would like to accompany your child, please inform the front office when scheduling and we ask that only one adult (a parent or guardian) to come to the child’s appointment. Please do not bring other children or guests that are not being seen if possible. We ask that you wear a mask.

3. Personal Protective Equipment (PPE) Fee - All staff members will be wearing additional PPE such as face shields. The ADA has recommended dentists to charge a PPE fee per patient. Our fee is \$10.

4. To limit the amount of time in our office we ask that if you have any changes to your personal information or an update/change in dental insurance information please email it to our office before your appointment. Our front desk will inform you of any balances on your account when scheduling your appointment. We encourage patients to pay their bill via phone call or on our website.

Curbside Check-In: How It Works

- Reply to our office text message upon your arrival in our parking lot to check-in
- Wait safely in your car
- Once we are ready to take your child back for his/her appointment, we will text or call you and a staff member will meet you at the front door
- Patients will have their temperature taken, as well as provided hand sanitizer and a peroxy mouth rinse prior to their appointment

As we learn to adjust to treating our patients within our new guidelines, your child will be unable to see our smiling faces and will possibly feel more apprehensive. Talking to your child about what to expect and how it is all the same friendly staff and doctors they're used to can help alleviate some of these possible apprehensions. We will do everything in our power, while still being safe, to ensure your child feels comfortable and at ease.

We've missed our patients and cannot wait to see you all again!

McLean Pediatric Dentistry

Dr. Cris, Dr. Golnaz, Dr. Jason and Staff